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Concentrix Opens New State-of-the-Art European Customer Engagement Centre

BELFAST, Northern Ireland, Oct. 5, 2017 /PRNewswire/ -- Global business services company, Concentrix, today unveils a new purpose-built, state-of-the-art, facility in Belfast, Northern Ireland. The multimillion-pound, 130,000 sq. ft. centre of excellence reflects the company's continued commitment to outstanding facilities and exceptional customer engagement solutions for the world's best brands. This centre of excellence also marks the latest investment from Concentrix in the growth of its European business.



The new multimillion-pound complex was opened by the Lord Mayor of Belfast, Councillor Nuala McAllister, and Dame Mary Peters, Northern Ireland's most famous Olympic Gold Medallist, alongside Concentrix executives, staff, and clients from around the world.

Speaking about the opportunity provided by this new facility, Concentrix President Chris Caldwell said, "Opening this new building signifies the realization of exciting aspirations for Concentrix Belfast, as well as the organization globally. We are redefining what a customer engagement centre should be across the globe. As a company, we are growing and proud to be a market leader; much owed to our incredibly talented staff and the successful relationships we hold with our clients."

Concentrix European General Manager Gary Slade added, "Maysfield is a beacon for the significant growth planned over the coming years and we are delighted to open the doors to celebrate with our staff, clients and the wider Belfast community."

With over 100,000 staff employed globally, Concentrix, a wholly owned subsidiary of SYNNEX Corporation (NYSE: SNX) entered Belfast in 2012 through a strategic acquisition and has continued to grow globally and locally. The company's partnerships with its clients remain focused on trust, helping clients to accelerate growth, to improve their business outcomes and to differentiate themselves in their marketplace. Staff at Concentrix strive to deliver technology-infused, omni-channel customer experience management, marketing optimisation, digital, consulting, analytics and back office solutions in 40+ languages from 125+ delivery centres. Concentrix's Maysfield, Belfast, facility will serve as a hub for its staff in Northern Ireland with international career prospects throughout the Concentrix global network.

About Concentrix

Concentrix, a wholly owned subsidiary of SYNNEX Corporation (NYSE: SNX), is a leading business services company. We focus on customer engagement and improving business outcomes for over 450 global clients across many continents. Our 100,000+ staff deliver technology-infused, omni-channel customer experience management, marketing optimization, digital, consulting, analytics and back office solutions in 40+ languages from 125+ delivery centres. We serve automotive, banking and financial services; insurance; healthcare; technology; consumer electronics; media and communications; retail and e-commerce; travel and transportation; and energy and public sector clients. Visit www.concentrix.com or follow [@Concentrix on Twitter](https://twitter.com/Concentrix).

About the Maysfield Site

Opened in the 1970s, Maysfield Leisure Centre was once one of Belfast's best known landmarks, playing host to some of Ireland's highest-profile sporting events including bouts featuring former boxing world champions Dave 'Boy' McAuley and Wayne McCullough and as the starting and ending point of the Belfast Marathon as well as hosting notable musical performances by performers including U2, Meatloaf and Bob Dylan.

The Maysfield Leisure Centre site sat derelict from 2004 following the closure of the Centre and was acquired from Belfast City Council in 2014 by Concentrix.

About SYNnex

SYNNEX Corporation (NYSE: SNX) is a Fortune 500 corporation and a leading business process services company, providing a comprehensive range of distribution, logistics and integration services for the technology industry and providing outsourced services focused on customer engagement strategy to a broad range of enterprises. SYNnex distributes a broad range of information technology systems and products. SYNnex also provides systems design and integration solutions. Concentrix, a wholly-owned subsidiary of SYNnex Corporation, offers a portfolio of strategic solutions and end-to-end business services around customer engagement strategy, process optimization, technology innovation, front and back-office automation, and business transformation to clients in ten identified industry verticals. Founded in 1980, SYNnex Corporation operates in numerous countries throughout North and South America, Asia-Pacific and Europe. Additional information about SYNnex may be found online at www.synnex.com.

Statements in this release that are forward-looking, including those around growth and investment, continued commitment to outstanding facilities and exceptional customer engagement solutions, partnerships with customers and delivery of business outcomes, involve known and unknown risks and uncertainties, which may cause the Company's actual results in future periods to be materially different from any future performance that may be suggested in this release. The Company assumes no obligation to update any forward-looking statements contained in this release.

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