



Concentrix Expands, Opens Third Engagement Center in Managua

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MANAGUA, Nicaragua, Nov. 30, 2017 /PRNewswire/ -- Concentrix, a global business services company, today unveils its third state-of-the-art facility in Nicaragua's capital city, Managua.

Concentrix logo

The 2,500-square-meter customer engagement center is Concentrix' third location in the city, adding to an existing footprint of 14 locations in Latin America. This strategic expansion in Managua is due to significant and accelerated growth in key client accounts.

The new facility is a multimillion-dollar investment featuring tech labs and recreational spaces, including a game room, exercise area and café, to provide an outstanding and innovative environment for Concentrix staff.

"The talented and dedicated staff in Nicaragua made today possible," said Manfred Kissling, Concentrix Vice President, Latin America. "Our growth in the region is a testament to their exemplary level of service, technical and bilingual skills."

Having operated in Nicaragua since 2011, and currently home to more than 1,200 staff, Concentrix' opening of a new facility reflects the company's ongoing investment in the country.

"This site opening reinforces our focus on Nicaragua as strategic to Concentrix' growth and expansion," Kissling added.

Last year, Concentrix was ranked in the top 10 in Nicaragua by the Best Place to Work Institute representing Central America and the Caribbean regions. It is the only company in the industry to be ranked by the Institute in Nicaragua.

"We set ourselves apart as the premier place to work and a hub for the brightest minds in our industry," said Concentrix General Manager Javier Hugentobler. "Concentrix is a destination for talent, and I'm very proud to open the doors to yet another fantastic facility."

About Concentrix

Concentrix, a wholly owned subsidiary of SYNEX Corporation (NYSE: SNX), is a leading business services company. We focus on customer engagement and improving business outcomes for over 450 global clients across many continents. Our 100,000+ staff deliver technology-infused, omni-channel customer experience management, marketing optimization, digital, consulting, analytics and back office solutions in 40+ languages from 125+ delivery centres. We serve automotive, banking and financial services; insurance; healthcare; technology; consumer electronics; media and communications; retail and e-commerce; travel and transportation; and energy and public sector clients. Visit www.concentrix.com or follow [@Concentrix on Twitter](https://twitter.com/Concentrix).

About SYNEX

SYNEX Corporation (NYSE: SNX) is a Fortune 500 corporation and a leading business process services company, providing a comprehensive range of distribution, logistics and integration services for the technology industry and providing outsourced services focused on customer engagement strategy to a broad range of enterprises. SYNEX distributes a broad range of information technology systems and products. SYNEX also provides systems design and integration solutions. Concentrix, a wholly-owned subsidiary of SYNEX Corporation, offers a portfolio of strategic solutions and end-to-end business services around customer engagement strategy, process optimization, technology innovation, front and back-office automation, and business transformation to clients in ten identified industry verticals. Founded in 1980, SYNEX Corporation operates in numerous countries throughout North and South America, Asia-Pacific and Europe. Additional information about SYNEX may be found online at www.synex.com.

Statements in this release that are forward-looking, including those around growth and investment, continued commitment to outstanding facilities and exceptional customer engagement solutions, partnerships with customers and delivery of business outcomes, involve known and unknown risks and uncertainties, which may cause the Company's actual results in future periods to be materially different from any future performance that may be suggested in this release. The Company assumes no obligation to update any forward-looking statements contained in this release.

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